

# Prairie Pediatrics: Putting Patient Care at the Forefront



Prairie Pediatrics is a healthcare clinic in Sioux City, Iowa. For almost 100 years their team of pediatric physicians and nurses have been focused on providing the highest quality of care to the patients they serve.

- 12 Providers
- ~36 daily 10 SG test strips on Siemens CLINITEK Status
- Integrated with Allscripts Professional EHR

## Metrics at a glance:

**3 hours**

of saved staff time a week

Reduced unbilled results by

**95%**

Reduced waiting time for Physicians by

**80%**



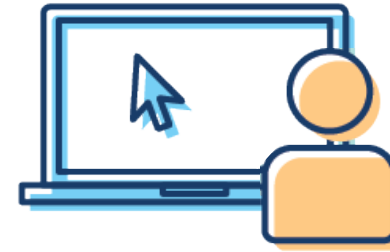
## Challenge

Spending approximately 3-5 minutes per test to enter their results, meaning around 3 hours of wasted staff time each week.

In addition to the time spent entering results, they were also seeing an issue of unbilled tests due to lost results.

**“I remember a few years before we got Relaymed having to go through paper charts to try to find any non-billed UA’s because someone forgot to scan in the results. It was just unbelievable.”**

Wasted staff time doesn’t just equate to wasted money, it also affects the quality of care and Prairie Pediatrics has always put the care of it’s patients above all else.



## Solution

Relaymed came in as a simple solution to help solve the issues when it came to capturing urinalysis results. With a pre-existing relationship with Allscripts, Relaymed was able to install, configure and train on the new process without any heavy lifting.

Relaymed walked them through the process of hooking up one instrument and then they were able to configure everything on their own.

As soon as the installation process was done Sandra was able to see her results immediately flowing automatically to her EHR.

**“Initially when we installed I would go into Relaymed to check to make sure that the results were being sent through but that slowly went away and now I rarely even go into the application, it’s like an invisible solution.”**



## Results

Prairie Pediatrics’ focus has always been on quality of care. Adding Relaymed to their workflow affected all levels of caregiving within their practice.

With an automated solution the nurses have more time to take calls and apply quality advice.

**“And, when the nursing assistants cut down their busy work, they’re able to pull more patients which means less time that the patients are in the waiting room and exposed to illness.”**

The providers are able to treat more accurately because they have better quality results to get to the diagnosis and they’re not wasting time waiting for result delivery.

The staff at Prairie Pediatrics have passion for the work they do and being able to give time back to focus on their patients is the most important benefit for them.

Interested in hearing more about Relaymed? [Give us a shout!](#)